

FRANK YAZHARI
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SUMMARY

Six Sigma Black Belt professional with over 25 years experience in Performance Excellence implementation in major corporations. Demonstrated leadership, consulting, organizational and planning skills. Experienced in working with and representing executive management. Results-oriented problem solver accustomed to pursuing system improvements and reducing waste while maintaining customer focus. Strong interpersonal and communication skills. Team builder adept at working with multiple challenges and facilities.

EXPERIENCE

FY CONSULTING, Belle Mead, NJ

2000- Present

Consultant

Provide consulting services in Performance Excellence, Continuous Process Improvement, Supply Chain Management, Six Sigma Methodology, Lotus Notes Applications, Web Site Development and Quality/Environmental Systems Compliance to the process and service industries.

ALPHA METALS, INC., Jersey City, NJ

1992- 2000

Director, Quality Assurance

Total responsibility for the Continuous Improvement philosophy and the Quality Assurance function at four(4) US manufacturing facilities. Additional responsibilities included interface, assistance and problem resolution with domestic and international customers. Provided consulting assistance with other Alpha Divisions in the US, Europe, and the Far East.

- As an integral member of a marketing/production/quality team, increased sales of a major product supplied to the semiconductor industry by 100-fold over a 6-year period. Improved the total process capability for manufacturing this product from 3 sigma to better than 7 sigma, over 4 years.
- Facilitated the formation of numerous Continuous Improvement Teams, some of which resulted in the reduction of over \$1,000,000 in the cost of non-conformance over a two-year period.
- Used Six Sigma tools such as Kaizen, SPC and Lean Manufacturing at a newly acquired facility to reduce the internal rejection rate from 25% to 9% over a five-month period. Reduced production cycle times for key products at another facility by over 60%.
- Achieved International ISO-9000 quality systems certification at six US facilities.
 - One facility was certified in a record time period.
 - Achieved QS-9000 automotive quality systems certification at three US facilities in 1998.
 - Achieved ISO 14000 certification at one facility in 1999.
- Developed a Supply Chain Management Process that resulted in the continuous improvement of the quality, consistency and on time delivery of raw materials.

- Developed and implemented a complaint processing database that reduced response cycle time to customer queries and significantly reduced defective returns.
- Managed efforts to improve customer audit ratings including those identified as poor or marginal (i.e., IBM, 37% improvement; Motorola, from 49% rating to 85% rating).
- Coordinated the qualification of Alpha's manufacturing plants in the Far East in order to supply products from these facilities to major regional electronic customers such as Intel and Amkor.
- Directed the qualification of Alpha's soldering products to major electronics and automotive customers including Intel, Motorola, IBM, Ford and Chrysler.
- Coordinated the development of quality policies and standards that were implemented at all Alpha facilities in the US, Europe, and the Far East.
- Directed the training of over 500 employees in Crosby's approach to Total Quality Improvement Process.

CPS CHEMICAL COMPANY, Old Bridge, NJ

1990-1991

Director, Total Quality

Directed the development and implementation of a Total Quality Management System for two manufacturing plants. Formalized the quality management system including the formation of quality teams; a cost related nonconformance system; and personnel training.

- At one plant, measurable productivity was improved by over 95% in 12 months with no additional capital expenditures.
- Identified over \$ 2,000,000 in annual cost of non-conformance and subsequently organized effort that eliminated over 75% of this cost.
- Trained over 200 employees in the use of Six Sigma Methodology.

BTL SPECIALTY RESINS /REICHHOLD CHEMICALS, INC.

1974 - 1990

Director, Quality Assurance, Warren, NJ 1987-1990

Responsible for organizing and implementing the Quality Assurance function and coordinating the Total Quality Improvement Process at eight manufacturing plants in the US and Canada.

- Improved customer quality audit ratings from marginal to preferred/certified status. At one facility, received the highest quality rating awarded to any chemical supplier by a division of a major automotive corporation.
- Developed and implemented a Corporate Customer Service Improvement System that improved on-time delivery of products to customers by 60% within the first year.
- Established both a tracking system and baseline for non-conforming products that significantly reduced company-wide production of non-conforming products. Reduced non-conforming products at one facility from 50 percent to less than 5 percent in 18 months.

- Directed preparation of a Quality Assurance Manual.

- Developed an internal training program in Total Quality Management, SPC and team skills. Trained over 500 employees from the President to plant floor hourly workers.

Director of Engineering, Warren, NJ 1985-1987

Responsible for \$5 million dollar annual capital expenditure at eight manufacturing locations.
Coordinated activities of corporate/plant engineering staff and engineering consultants.

- Directed a \$2.3 million capital expenditure program that consolidated four facilities into two and significantly reduced operating costs.

Process Analysis and Control Mgr., St. Helens, OR 1976-1985

Directed the productivity improvement of Reichhold's manufacturing plants through process analysis, optimization, computer automation and continuous improvement.

- Directed the optimization of three manufacturing plants on the West Coast that produced \$600,000 in annual cost reduction and a 1.2 year payout.

Process Engineer, St. Helens, OR 1974-1976

EDUCATION

Oregon State University, Corvallis, Oregon

MS Chemical Engineering/Statistics, 1974(Honors; Phi Beta Kappa)

BS Chemical Engineering, 1972

PROFESSIONAL QUALIFICATIONS

Certified Six Sigma Black Belt

Certified Quality Engineer

RAB Certified Quality Systems Lead Assessor

State of New Jersey Performance Excellence Award Examiner

Working knowledge of Malcom Baldrige criteria and Motorola QSR

SOCIETIES

Member, American Society for Quality

Member, American Institute of Chemical Engineers